

WPiA Law Clinic

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Student centre for free legal aid at the Faculty of Law and Administration (WPiA) of the UW. Students gain experience and those in difficult financial situations can benefit from free legal advice. The Clinic conducts cases under the supervision of WPiA academic staff.

There are sections within the Clinic that provide advice in various areas of law including: criminal law, labour law, civil law, medical law or human rights.

A person who wishes to apply to the Clinic should contact it by telephone. This is followed by an initial review and assignment of the case to the appropriate section and team. The Law Clinic helps not only people from the academic community but anyone who cannot afford paid legal help.



klinika@wpia.uw.edu.pl



(22) 55 24 318, 532 824 729



Krakowskie Przedmieście 26/28,
Collegium Iuridicum I, room 102



The office is open Monday to Friday,
9:00 a.m. to 4:00 p.m.



[www.bezpieczenstwo.
uw.edu.pl/en/legal-aid](http://www.bezpieczenstwo.uw.edu.pl/en/legal-aid)



Center for Dispute and Conflict Resolution at the WPiA UW

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A scientific and educational unit operating at the Faculty of Law and Administration (WPiA) of the UW.

Its main tasks include popularising and developing methods of alternative dispute resolution, educational activities in the field of mediation and conflict management and supporting the UW community in dispute resolution.

The Centre conducts professional mediations as well as conferences, training courses and workshops on alternative dispute resolution. It also hosts a Mediation clinic where internships are organized for students. The Centre is not a legal clinic but a place for amicable conflict resolution.

It is necessary to make an appointment in advance - by phone or email.



mediacje@uw.edu.pl



(22) 552 59 23



Lipowa 4, Collegium Iuridicum II,
room 3.5



The office is open on Mondays
and Wednesdays, from 10:00 a.m.
to 3:00 p.m.



[www.mediacje.wpia.
uw.edu.pl/en/homepage](http://www.mediacje.wpia.uw.edu.pl/en/homepage)



ADDITIONAL SUPPORT IS ALSO PROVIDED BY THE FOLLOWING INSTITUTIONS:

Students' Union of the University of Warsaw

biuro@samorząd.uw.edu.pl

PhD Students' Union of the University of Warsaw

doktoranci@samorząd.uw.edu.pl

TRADE UNIONS:

Independent Self-Governing Trade Union "Solidarity" at the University of Warsaw (NSZZ "Solidarność" UW)

solidarnosc@uw.edu.pl

National Union of Teachers in the University of Warsaw (ZNP UW)

znp@uw.edu.pl

Trade Union Commission of the Workers' Initiative (OZZ Inicjatywa Pracownicza) inipracuw@gmail.com

Warsaw Inter-branch Organisation of the Trade Union of Librarians and Library Workers

"Polish Librarians" („Bibliotekarze Polscy")

bibliotekarze.wfis@gmail.com



SUPPORT INSTITUTIONS AT THE UNIVERSITY OF WARSAW

Equality plenipotentiaries

1

Appointed in faculties, units and doctoral schools.
They are the first point of contact.

They provide the necessary support and refer the
matter to the relevant University authorities.

CURRENT LIST OF EQUALITY PLENIPOTENTIARIES:

[www.rownowazni.uw.edu.pl/en/
where-to-find-support-at-the-uw/](http://www.rownowazni.uw.edu.pl/en/where-to-find-support-at-the-uw/)



UNIVERSITY
OF WARSAW



**WE ARE
ALL EQUAL**

Ombudsman's Team

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The Ombudsman's team supports the UW community
in resolving conflicts and difficult situations within the
academic community.

Requests may be submitted in cases involving experien-
ces of unfair or unequal treatment, doubts concerning
procedures or decisions as well as conflicts with another
individual or within a team.

The Ombudsmans's Team assists in identifying possible
solutions, indicates available courses of action and
conducts mediation in conflict situations. It operates
based on the principles of confidentiality, impartiality and
independence.

It is necessary to make an appointment in advance.

OMBUDSMAN: Magdalena Miksa

CONTACT THE TEAM:

✉ ombudsman@uw.edu.pl

☎ (22) 55 27 813

📍 Dobra 56/66, room 1.60 (1st floor)

🕒 The office is open Monday to Friday, from
8:00 a.m. to 4:00 p.m.



[www.ombudsman.uw.edu.pl/
en/start](http://www.ombudsman.uw.edu.pl/en/start)



The Team of Coordinators for counteracting unequal treatment, discrimination, mobbing and other undesirable behaviour along with the Unequal Treatment and Discrimination Commission as well as the Mobbing and Other Undesirable Behaviour Commission

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The formal procedure concerns submitting a complaint regarding unequal treatment, discrimination (including harassment and sexual harassment), mobbing and other undesirable behaviours. It is initiated by submitting a complaint in paper or email or by completing the complaint form available on the www.rownowazni.uw.edu.pl/en website.

COMPLAINT FORM:

www.rownowazni.uw.edu.pl/en/submitting-a-formal-complaint



The Coordinator investigates the complaint and promptly interviews the reporting person. If the likelihood of undesirable behaviour is confirmed, the matter is referred to the appropriate Commission - Unequal Treatment and Discrimination Commission or Mobbing and Other Undesirable Behaviour.

The Coordinator may also refer the reporting person (with his/her consent) to the appropriate university unit to help resolve the problem (psychological, legal or mediation support) or offer crisis support.

 zespolkoordynatorow@uw.edu.pl



www.rownowazni.uw.edu.pl/en/where-to-find-support-at-the-uw



Unequal Treatment and
Discrimination Commission

Mobbing and Other Undesirable
Behaviour Commission



Psychological Support Centre

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The University of Warsaw Psychological Support Centre (CPP) offers free psychological support for students, PhD students and employees at the UW. Available services include short-term psychological and psychiatric consultations as well as crisis intervention. The CPP also carries out mental health prevention activities.

It is advisable to contact the CPP if you experience difficulties in regulating emotions, reduced motivation, use of stimulants in stressful situations, concentration problems, increased tension that makes everyday functioning difficult, loss of control over eating or an emerging sense of meaninglessness in life.

Students can access consultations at the Reporting Point (Pasteura 7) Monday to Thursday, from 10:00 a.m. to 2:00 p.m. Consultations in English are held on Tuesdays and Wednesdays, from 10:00 a.m. to 2:00 p.m.

PhD students and employees can arrange an appointment by emailing: cpp@adm.uw.edu.pl.



(22) 55 20 063



Pasteura 7, Room 108 (1st floor)



www.cpp.uw.edu.pl/en/home-page



UW HELPLINE



The UW Helpline is an anonymous form of support where experienced professionals provide help over the phone to people who need conversation, understanding or emotional support.

The line operates **Monday to Friday from 6:00 p.m. to midnight. Tuesdays and Wednesdays: from 6:00 p.m. to midnight (English-speaking UW community)**



(22) 552 44 24

UW SUPPORT CHAT



The UW Support Chat is a safe and anonymous place where mental health specialists offer support, listen and help you navigate through difficult moments. It is a space for those who need conversation, understanding or simply the presence of another person.

The chat is open **Monday to Friday from 6:00 p.m. to 12:00 p.m. Tuesdays and Wednesdays: from 6:00 p.m. to midnight (English-speaking UW community)**



WhatsApp: 880 762 439

Office for 5 Persons with Disabilities

A unit supporting the university community in addressing special needs related to disability and neurodiversity as well as advising on digital and architectural accessibility of UW buildings and units.

The Office for Persons with Disabilities (BON) organises and coordinates support to ensure the full participation of people with disabilities, chronic illnesses and special needs in all dimensions of university life.

Please contact BON if your health condition makes studying or working difficult or impossible.



bon@uw.edu.pl



(22) 55 24 222



Dobra 55, room 0.070



The office is open Monday to Friday, from 8:00 a.m. to 4:00 p.m.



www.bon.uw.edu.pl/en/home



UW Security Office

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Unit coordinating activities related to the protection of persons and property on UW. The scope of activities includes the development of intervention procedures, incident reporting and the organisation of training in crisis response and data security.

The office is the right place to go if you need support with personal or property protection or if you want to report an incident such as a fire threat, suspected terrorist activity, finding a suspicious object, an accident requiring first aid or shelter, digital threats such as disinformation or data theft.



UW emergency telephone number:
(22) 55 22 112



Guard shift commander:
Central Campus: (22) 55 20 341
Ochota Campus: (22) 55 40 746



www.bezpieczenstwo.uw.edu.pl/en/instructions



Welcome Point

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Unit dedicated to international students, Ph.D. students and employees. It provides practical information and organisational support to help members of the international community settle into academic life at the University and everyday life in Poland.

You can contact Welcome Point if you need assistance with matters related to studying or working at the University of Warsaw, residence formalities, health insurance, accommodation, adaptation to life in Warsaw or navigating university procedures. The unit also organises orientation meetings, training sessions, integration events and other activities for the international UW community.



welcome@uw.edu.pl



Main Campus:
(22) 55 24 103/125/144



Administration building in the Upper Courtyard, room 001, Krakowskie Przedmieście 26/28



Ochota Campus:
(22) 55 24 118/ 24 119



Centre of New Technologies, room 00.186, Banacha 2c



www.welcome.uw.edu.pl

